Community Resources and Assistance

Update as of 7-23-20

COVID-19 Resources and Assistance

We understand in these uncertain times COVID-19 may already be impacting your ability to access the most basic of needs, which is why we put this list together. Please know, the City of Sedona is regularly communicating with state, regional, and local resources and community leaders to identify and highlight the needs of our residents, and the resources available for assistance.

If you have questions on needing resources, you may email questions@sedonaaz.gov.

If you are experiencing a medical emergency, call 911.

Broad Assistance with Essential Services

- 2-1-1 Arizona and the Crisis Response Network
 - This hotline is a result of a partnership between 2-1-1 Arizona, the Crisis Response Network, the Governor's Office, the Arizona Department of Economic Security and the Arizona Department of Health Services. The line will respond to calls in English and Spanish and will provide important information relating to COVID-19. For more information dial 2-1-1 between 8 a.m. and 8 p.m. or click here.
- Northern Arizona Council of Governments (NACOG)
 - Provides resources for rent, utilities, firewood, propane, for low income residents. For more information call (928) 774-1895 or click here.
- Arizona Together
 - Provides broad resources for individuals, businesses, volunteers, donations and more.
 For more information click here.
- U.S. Senator Kyrsten Sinema
 - Provides broad resources for individuals, businesses, volunteers, donations and more.
 For more information click here.
- U.S. Department of Agriculture Rural Development
 - USDA Rural Development has taken several immediate actions to help rural residents, businesses and communities affected by the COVID-19 outbreak. For more information click <u>here</u> or <u>here</u>.
- Arizona Community Action Association Wildfire
 - Wildfire compiled policy updates and how they impact nutrition assistance, utility assistance, cash assistance, tax prep assistance, eviction relief, employment assistance, health insurance coverage, paid sick leave, and other COVID-19 resources. For more information click here.
- Consulate General of Mexico in Phoenix
 - Resources to keep the Mexican community informed about the services offered by the Consulate General of Mexico in Phoenix during the COVID-19 health emergency. For more information click here.

Emergency Food Resources

- Manzanita Outreach
 - Provides food throughout the Verde Valley
 - Click here for the COVID-19 response schedule or call (928) 649-5772.
- Sedona Community Food Bank
 - Provides food distribution via drive through service on Wednesdays from 8:30 12:00 and 3:30 - 5:30 at 680 Sunset Drive in Sedona. Call (928) 204-2808 for more information or click here.
- Sedona Community Center
 - Pick up lunches and Meals on Wheels for those who qualify.
 - Community members (non-Meals on Wheels) who want a lunch may call 24 hours in advance to reserve a To Go / Pick Up Meal. To Go / Pick Up Meals are available at 11 a.m.
 - Contact (928) 282-2834 for more information.
 - Located at 2615 Melody Lane in Sedona.
 - There is a Sedona Food Bank collection barrel is outside of the Community Center, 2615
 Melody Lane from 8 a.m. to 2 p.m. Monday Friday.
- Sedona Oak Creek School District
 - Sedona Oak Creek Unified School District, in partnership with St. Mary's Food Bank, will be providing free meals to any children under the age of 18. Meals will be distributed at bus stops (see routes below) on Mondays (3 breakfasts/lunches per child) and Thursdays (2 breakfasts/lunches per child) every week.
 - Meals will also be available for pick up from 9 a.m. noon. at Sedona Red Rock Jr/Sr High School, 995 Upper Red Rock Loop Rd. If you have any questions or need assistance, please contact Deana DeWitt at dewitt@sedonak12.org or (928) 204-6836.

AM	West Sedona Food bags	
9:03	Pinon Dr & Juniper Ln	
9:04	Pinon Dr & Cerdar Ln	
9:05	70 Arroyo Dr	
9:06	El Camino Rd & Arroyo Dr	
9:07	2615 Whippet Way	
9:08	Stutz Bearcat Dr & Whippet Way	
9:09	Road Runner Rd & Page Pkwy	
9:10	Stanley Steamer Dr & Roadrunner Rd	
9:11	South Monte Verde Dr & Dusty Rose Dr	
9:12	South Monte Verde Dr & Monte Vista Ln	
9:15	140 Northview Rd & Ross Rd	
9:16	15 Panorama Blvd	
9:17	340 View	
9:18	260 Insperational Dr	
9:19	365 Oak Creek Blvd	
9:20	225 Oak Creek Blvd	
9:21	115 Birch Blvd	
9:22	295 Willow Way	
9:23	125 Sadlerock Cir	
9:24	Airport Rd & Brins Mesa Rd	
9:25	166 Coffee Pot Dr (Bashas)	
9:26	Coffee Pot & Grounds Dr	
9:27	Coffee Pot Dr & Mountain Shadows	
9:28	Mountain Shadows & Copper Canyon Dr	
9:29	105 Stations West Dr	
9:30	68 Stations West Dr	
9:31	Sanborn Dr & Little Elf Dr	
9:33	Sanborn Dr & Yucca Dr	
9:34	Andante Dr & Moonglow Dr	
9:35	Andante Dr & Lyric Dr	
9:36	Andante Dr & Melody Ln	
9:38	Harmony Dr & Melody Ln	
9:40	Harmony Dr & Aria St	
9:41	Harmony Dr & Moonglow Dr	
9:42	Harmony Dr & Blue Horizons Rd	
9:43	2790 Blue Horizons Dr & Pastoral Pl	
9:48	Dry Creek Rd & White Bear Rd (Sedona library)	
9:52	Windsong trailer park	
	There is a 5 minute grace period after time that is posted	

AM	Route food bags UpT/179/VOC
9:07	Jordan Rd & Apple
9:08	Jordan Rd & Schnebly Rd
9:09	Jordan Rd & Capital Butte Rd
9:10	Jordan Rd & Hillside Ave
9:11	Navahopi Rd & Smith Rd
9:13	Smith Rd & Mesquite Ave
9:18	671 Brewer Rd (Spectrum Paint)
9:21	1136 AZ 179 (Oak Creek Mobillodge)
9:22	179 & Morgan Rd
9:23	179 & Chapel Rd
9:24	179 & Back O Beyond Rd
9:34	53 E Bell Rock Blvd (Circle K)
9:38	Canyon Diablo Rd & Evening Glow Place
9:41	Canyon Diablo Rd & Roca Rojo Rd
9:42	Canyon Diablo Rd & Rock Top Rd
9:43	Canyon Diablo Rd & Horse Canyon Dr
9:44	Canyon Diablo Rd & Castle Rock Rd
9:45	Canyon Diablo Rd & E Cortez
9:46	Jacks Canyon & Rosewood Rd
9:47	Rainbow Rock Rd & Irowood St
9:48	Rainbow Rock Rd & Ocotillo St
	Turn right onto Suncliffe Dr (pass Bell creek way
9:50	Bell Creek Way & Starview Ct
9:51	Bell Creek Way & Firebird Ct
9:56	Bell Rock Blvd & Sugarloaf St
9:58	Bell Rock Blvd & Fairway Oaks Dr
9:59	Bell Rock Blvd & Courthouse butte Rd
10:00	Bell Rock Blvd & Cathedrall Rock
10:01	Verde Valley School Rd & Crimson Vista Ln
10:02	1440 Verde Valley School RD
10:03	Verde Valley School Rd & Red Rock Cove
10:04	820 Verde Valley School Rd & Moons View Rd
10:09	Verde valley School Rd & Raintail Rd
10:10	Verde Valley School Rd & Castle Rd
10:13	65 Verde Valley School Rd (Oak Creek Estados)
10:14	Verde valley School Rd & kaibab Way
10:15	Bell Rock Blvd & Apache Ln

• St. Andrews Episcopal Church

- o Provides hot meal Mondays at 5 p.m.
 - Call (928) 282-4457 for more information.
 - Located at 100 Arroyo Pinon Drive in Sedona.

• St. Vincent de Paul

- o Food box pick up Thursday 9 to 11 a.m. at 180 St John Vianney Ln in Sedona.
 - Call (928) 821-1292 or email svdpsjvhelp@gmail.com.

Old Town Mission

- o Food pantry pre-packaged food boxes: Mondays, Thursdays 9 a.m. to 2 p.m., and Wednesdays 4 to 6 p.m.
- o To-go prepared meals: Wednesday, Friday 12 to 1 p.m. Saturday, 11 a.m. to noon and Sunday at 9 a.m.
 - Old Town Mission is located at 116 E Pinal St. in Cottonwood. For more information click <u>here</u> or call (928) 634-7869.
- Bread of Life Mission at Camp Verde Community Center
 - o Provides hot meals and food boxes.

- Tuesdays and Fridays 4:30 to 6 p.m. and drive through pick up of hot meal, 6:30 p.m. for food box distribution.
 - Call (928) 567-6931, extension 801 or 802 for emergency food box needs.
- Rising Hope Food Pantry at Journey Church
 - o Drive-through style grocery pickup Tuesdays from 12 to 6 p.m.
 - Assistance with grocery pick up or errands needed for homebound individuals.
 - Call (928) 634-4321 for more information.
 - Located at 750 E Mingus Ave. in Cottonwood.
- Meals for Kids Mapping Tool
 - The U.S. Department of Agriculture (USDA) Food and Nutrition Service has created a tool to find meals for kids while schools are closed.
 - Click here for more information.
 - Parents can also text "Food" or "COMIDA" to 877-877.
- Pet Food Humane Society of Sedona
 - Humane Society of Sedona is offering assistance to those suffering financial hardship and struggling to feed their pets. They are also accepting donations to continue helping pets in need during this difficult time.
 - Call (928) 282-4679 for more information.
 - Located at 2115 Shelby Drive in Sedona.

Homeless Services

- Sedona Area Homeless Alliance
 - Serving the local Sedona homeless population with non-perishable foods, essential items such as toiletries, clothing, sleeping bags, tents, blankets, toilet paper, soap, dog food etc.
 - Send a text seven days a week to (928) 978-9387, email sedonahomeless@gmail.com, or click here.
 - The City of Sedona, in conjunction with the Sedona Area Homeless Alliance and the Sedona Oak Creek Unified School District, will hold a "shower hour" program for homeless persons to take private showers at West Sedona School on Mondays, Wednesdays and Fridays from 10 a.m. to 2 p.m. Showers will be by appointment only. Please text (928) 978-9387 to schedule an appointment.
- Old Town Mission
 - o Offers homeless resources like showers, survival supplies and clothes to those in need.
 - Call (928) 634-7869 or click <u>here</u> for more information.

Economic Relief Funds

- Federal Relief CARES Act
 - The CARES Act includes direct payment to individuals, which will begin toward the end
 of April and will be distributed automatically. For details, click here.
- Department of Economic Security
 - AHCCCS, unemployment insurance, food stamps, cash assistance, nutrition assistance, employment services, DCS (Arizona Department of Child Safety), GED and ESL classes, and childcare assistance.
 - Contact (928) 649-6800 or click here for more information.

- To apply for unemployment insurance, click here.
- Health-e-Arizona Plus
 - Provides nutrition assistance and medical assistance.
 - Click <u>here</u> or call (855) 432-7587 Monday Friday from 7:30 a.m. to 5 p.m. for more information.
- United Way
 - Economic relief funds to help with bills, rent, and food through referrals to local resources.
 - Contact (866) 211-9966.
- St. Vincent de Paul
 - Economic relief funds to help with bills, rent and utilities.
 - Call (928) 821-1292 or email svdpsjvhelp@gmail.com.
- Salvation Army Sedona Service Unit
 - Assists those unable to pay their bills as a result of an unexpected emergency or loss of income.
 - Contact salvationarmysedona@gmail.com or call (928) 963-4342.
- PenFed Foundation COVID-19 Emergency Financial Relief Program
 - You may qualify for a one month grant payment up to \$1,500 if you are a Veteran, or member of the Active Military, Reserves or National Guard and are experiencing a financial setback due to the negative economic effects of the COVID-19 pandemic.
 - For more information, click <u>here</u> or email <u>militaryheroes@penfed.org</u>.
- Coconino County
 - Rental and utility assistance is available for Coconino County residents including seniors, disabled, families, veterans and those affected by COVID-19. Must be income eligible.
 - For more information click <u>here</u> or call (928) 679-7300.

Utilities

Most utilities are suspending customer shutoffs and late fees, and offering payment extensions, short-term assistance, or bill discount programs. Please reach out to them for details and to make arrangements:

- APS
 - o (800) 253-9407 or click <u>here</u>.
- Unisource Gas
 - o (800) 285-4960
- Arizona Water Company
 - o (928) 282-7092
- Oak Creek Water Company
 - 0 (928) 282-3404
- Essential Infrastructure
 - Many internet and other utility providers have policies and programs specific to the COVID-19 emergency and special offers for families with K-12 students; a summary is compiled on here by the Arizona Commerce Authority.

Internet

 Wireless and wireline internet service providers have committed to not terminating service for any residence or small business because of inability to pay due to COVID-19 as well as waiving late fees for those with COVID-19 economic circumstances. Click here for more information.

Suddenlink

 Altice Advantage Internet solution is offering discounted service to NSLP participants, seniors, veterans, and others. For more information, click <u>here</u> or call (888) 633-0030.

Employment

- Arizona Workforce Connection and Arizona at Work
 - Provides a wide range of employment resources.
 - Click here or here for more information.
 - Click <u>here</u> for information about career planning, training programs and industry certifications.
- Yavapai County Workforce Development Board
 - Provides a wide range of employment resources.
 - Click <u>here</u> or <u>here</u> for more information
- Arizona Hospitality Workforce Connection
 - The Arizona Office of Tourism (AOT) is partnering with statewide employers and organizations to promote relevant and immediate employment opportunities with new opportunities being added frequently.
 - Click here for more information
- Pipeline AZ
 - Provides employment, education and financial resources for Arizona COVID-19 crisis response.
 - Click here for more information

Senior Resources

- Verde Valley Caregivers
 - Support services for isolated seniors, transportation, grocery delivery, medical alert devices, neighbor check in services.
 - For more information call (928) 204-1238 or click <u>here</u>.
- Verde Valley Senior Center
 - Pick up hot meals, meals on wheels for Cottonwood, Clarkdale, Jerome, Camp Verde, Rimrock, Lake Montezuma and Cornville. Please call in between 9 and 10 a.m. to make a reservation. Please do not arrive prior to noon to pick up your meal. This system will be evaluated on a week by week basis and Meals on Wheels will still continue as scheduled.
 - For more information call (928) 634-5450 or click here.
- Area Agency on Aging
 - Support services for seniors, including food, caregiving, and housekeeping.
 - For more information call (928) 239-7435 or click <u>here</u>.

Veteran Resources

Arizona Veterans - BeConnected

- Wide range of resources for Arizona service members, veterans, families and helpers including information, support and resources.
 - For more information call (866) 429-8387 or click here.
- The Veteran Resource Center of America
 - o Provides short- and long-term solutions for housing-related issues to veterans.
 - Please click <u>here</u> or call (928) 266-1984 for more information.

Other Resources

Community partners are in place and able to serve you. This includes but is not limited to:

- Mortgage Relief
 - Contact your loan servicer if you are having problems associated with coronavirus or your job and ask them to be put into a forbearance program. Read more here.
- Save Our Home AZ Foreclosure Assistance
 - The Arizona Department of Housing Save Our Home AZ ("SOHAZ") Program offers Principal Reduction Assistance, Monthly Mortgage Subsidy Assistance for under and unemployed Arizonans and Second Lien Elimination Assistance to qualified Arizona homeowners. Read more here or call (877) 448-1211 or (602) 771-1000 Monday through Friday, from 8 a.m. – 5 p.m.
- Rent Policy
 - Eviction orders are halted for anyone quarantined or facing economic hardships due to COVID-19. Read more here.
- Economic Impact Payments
 - Check on the status of your Economic Impact Payment with the IRS <u>here</u>, or with the Social Security Administration <u>here</u>.
- Arizona Department of Education
 - The Arizona Department of Education has established a virtual learning resources hub.
 - For more information click here.
- Women, Infant and Children (WIC)
 - o Vouchers for food/formula for pregnant women and children up to age 5.
 - For more information click here or call (928) 639-8134.
- Arizona Child Care Resource & Referral
 - o For more information, click here or call (800) 308-9000.
- Catholic Charities
 - For more information, click <u>here</u> or call (928) 634-4254.
 - Location is 736 N Main Street in Cottonwood.
- House of Ruth
 - Baby supplies by appointment through Facebook messenger or website for pickup of diapers, wipes, formula and baby food.
 - For more information, click here.

COVID-19 Grant Resources

• Arizona Office of Grants and Federal Resources

- This is a clearinghouse of COVID-19 grants-related information that will be updated by State of Arizona staff as information is added and changed.
- o For more information, click <u>here</u> or <u>here</u>.

This page is updated as regularly as possible and is subject to change. If you would like to see something added or offer updates, please email questions@sedonaaz.gov.